

# IRS News Release

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## IRS Holds Saturday Open House on March 26 to Help Taxpayers

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Video: *Free IRS Tax Help*: [English](#) | [Spanish](#) | [ASL](#)

WASHINGTON — The Internal Revenue Service announced today that nearly 100 IRS offices will be open on Saturday, March 26, to help taxpayers. The location of participating offices is listed on [IRS.gov](http://IRS.gov).

"We are opening our doors this Saturday to help taxpayers who may not have a chance to seek assistance during the work week," said IRS Commissioner Doug Shulman. "We are very focused on providing services to taxpayers when they want it, where they want it."

On Saturday, March 26, the IRS offices will be open from 9 a.m. to 2 p.m. local time. IRS staff will be on site to help taxpayers. More than 35,000 taxpayers attended similar events last year resolving more than 95 percent of their issues.

During the open-house hours, IRS personnel will be available to provide services such as tax return preparation, assist with account questions and help with a variety of other issues.

In addition to IRS help, community organizations partner with the IRS. Volunteer Income Tax Assistance (VITA) programs assist people who earned \$49,000 or less, and Tax Counseling for the Elderly (TCE) programs assist individuals age 60 and over with their 2010 income tax return preparation and electronic filing. Many of these sites have Saturday hours while others offer assistance at various times during the week. Taxpayers can call 800-906-9887 to locate partner sites in their area.

In addition to the open house on Saturday, March 26, the IRS expects to open many of its offices on two additional Saturdays later this year.

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[The individual income tax filing statistics for the weeks ending March 11, 2011 and March 18, 2011 are provided below.]

## 2011 FILING SEASON STATISTICS

Cumulative through the weeks ending 03/12/10 and 03/11/11

<b>Individual Income Tax Returns</b>	<b>2010</b>	<b>2011</b>	<b>% Change</b>
Total Receipts	68,743,000	68,195,000	-0.8%
Total Processed	64,294,000	66,159,000	2.9%
<b>E-filing Receipts:</b>			
TOTAL	56,802,000	59,948,000	5.5%
Tax Professionals	35,510,000	36,840,000	3.7%
Self-prepared	21,293,000	23,108,000	8.5%
<b>Web Usage:</b>			
Visits to IRS.gov	120,071,838	131,128,908	9.2
<b>Total Refunds:</b>			
Number	57,779,000	59,005,000	2.1%
Amount	\$175.415 Billion	\$178.356 Billion	1.7%
Average refund	\$3,036	\$3,023	-0.4%
<b>Direct Deposit Refunds:</b>			
Number	47,893,000	49,896,000	4.2%
Amount	\$154.801 Billion	\$159.080 Billion	2.8%
Average refund	\$3,232	\$3,188	-1.4%

## 2011 FILING SEASON STATISTICS

Cumulative through the weeks ending 03/19/10 and 03/18/11

<b>Individual Income Tax Returns</b>	<b>2010</b>	<b>2011</b>	<b>% Change</b>
Total Receipts	75,561,000	75,271,000	-0.4%
Total Processed	70,948,000	73,342,000	3.4%
<b>E-filing Receipts:</b>			
TOTAL	61,650,000	65,538,000	6.3%
Tax Professionals	38,898,000	40,772,000	4.8%
Self-prepared	22,752,000	24,766,000	8.9%
<b>Web Usage:</b>			
Visits to IRS.gov	130,831,659	141,297,472	8.0
<b>Total Refunds:</b>			
Number	63,255,000	64,672,000	2.2%
Amount	\$190.027 Billion	\$193.055 Billion	1.6%
Average refund	\$3,004	\$2,985	-0.6%
<b>Direct Deposit Refunds:</b>			
Number	51,392,000	53,736,000	4.6%
Amount	\$165.157 Billion	\$170.011 Billion	2.9%
Average refund	\$3,214	\$3,164	-1.6%